# Instructions: Phoenix Mercury-Maricopa County Reads Summer Reading Program ticket redemption process

Dear readers,

Thank you for participating in the Maricopa County Reads Summer Reading Program and congratulations on reaching 750 points! Please see instructions below for how to redeem your complimentary tickets. If you have any questions about the process, please email reading@phoenixmercury.com. Thanks again and we hope you enjoy cheering on the Phoenix Mercury this summer!
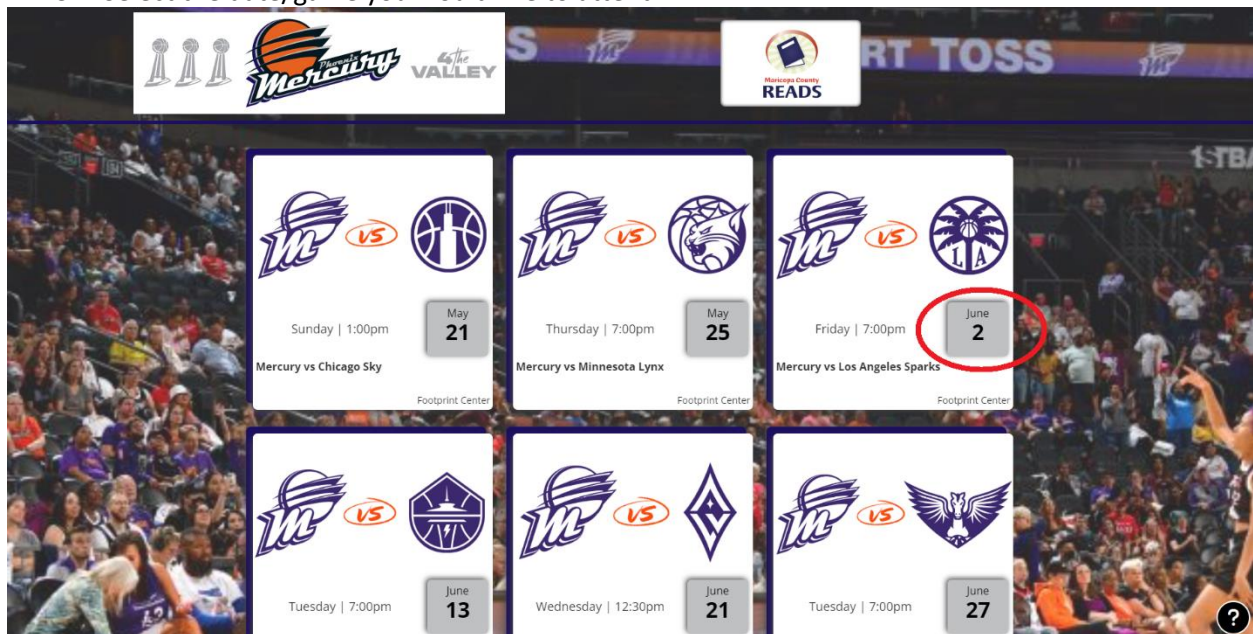
How to Redeem Tickets:
1. Click on the link to go to the to access: Phoenix Mercury - Powered by Spinzo
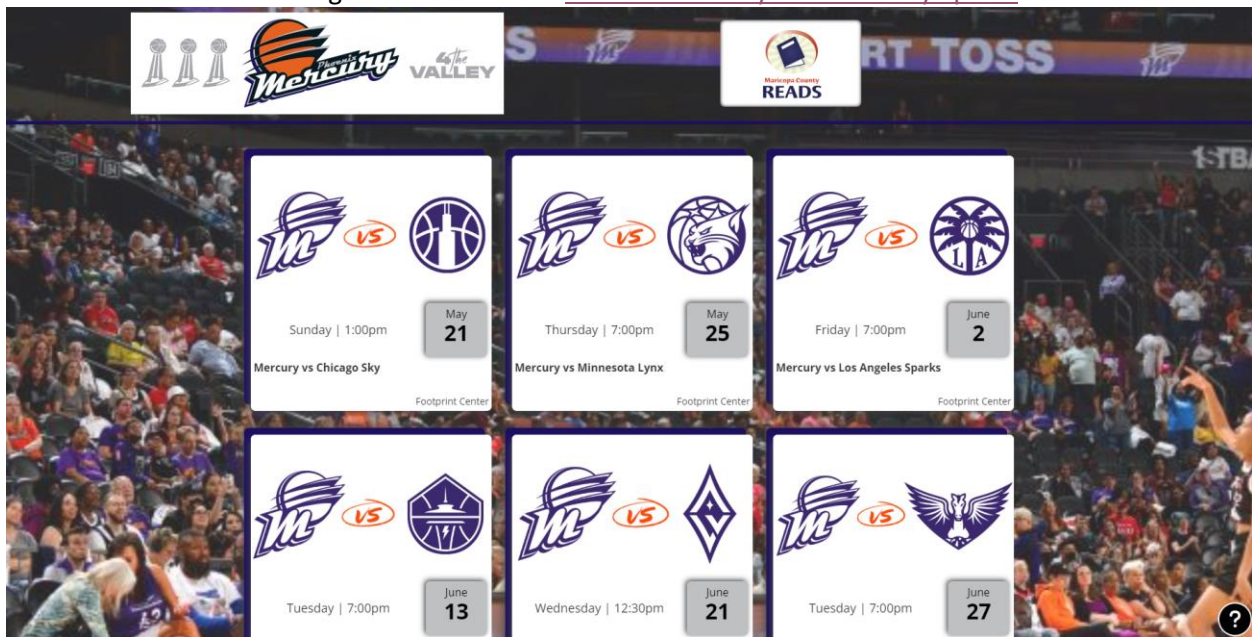
2. Click on the button for complimentary tickets.

3. Select the date/game you would like to attend.

4. In the Unit Code section, enter the email address you submitted when requesting tickets and click "validate." This will enable you to redeem the four complimentary tickets you earned. (Note: If you are redeeming for multiple readers at once, enter and validate all email addresses before proceeding.)

5. Select the number of complimentary tickets you would like as well as any additional paid tickets you would like.

6. Select the section in which you would like to sit.
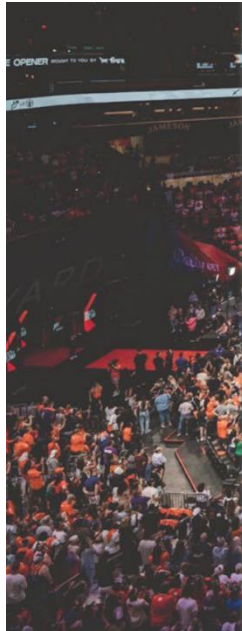
Total Quantity: 4

Choose a section:

103	104	105	106
107	108	109	110
111	119	121	122
124			

☐ Reserve best available instead

Footprint Center

Are you interested in Premium Suite Rentals at upcoming Phoenix Mercury games?
[Required]
○ Yes
○ No

Are you interested in Premium Suite Rentals for upcoming concerts and shows?
[Required]
○ Yes
○ No

Do you have interest in multi-game packages for the Phoenix Mercury?
[Required]

7. Select the seats you would like.

Total Quantity: 4

You have chosen:
Section 121
Select new seats

Now, choose seats: | = aisle

Row 18, Seats 3-6	Row 18, Seats 11-14
Row 19, Seats 1-4	Row 19, Seats 12-15
Row 20, Seats 1-4	Row 20, Seats 11-14

Footprint Center

Are you interested in Premium Suite Rentals at upcoming Phoenix Mercury games?
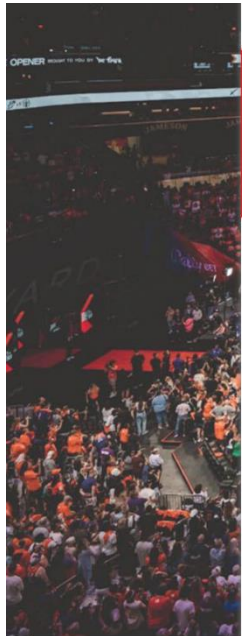[Required]
○ Yes
○ No

Are you interested in Premium Suite Rentals for upcoming concerts and shows?
[Required]
○ Yes
○ No

Do you have interest in multi-game packages for the Phoenix Mercury?
[Required]

8. Answer the required questions

Are you interested in Premium Suite Rentals at upcoming Phoenix Mercury games?
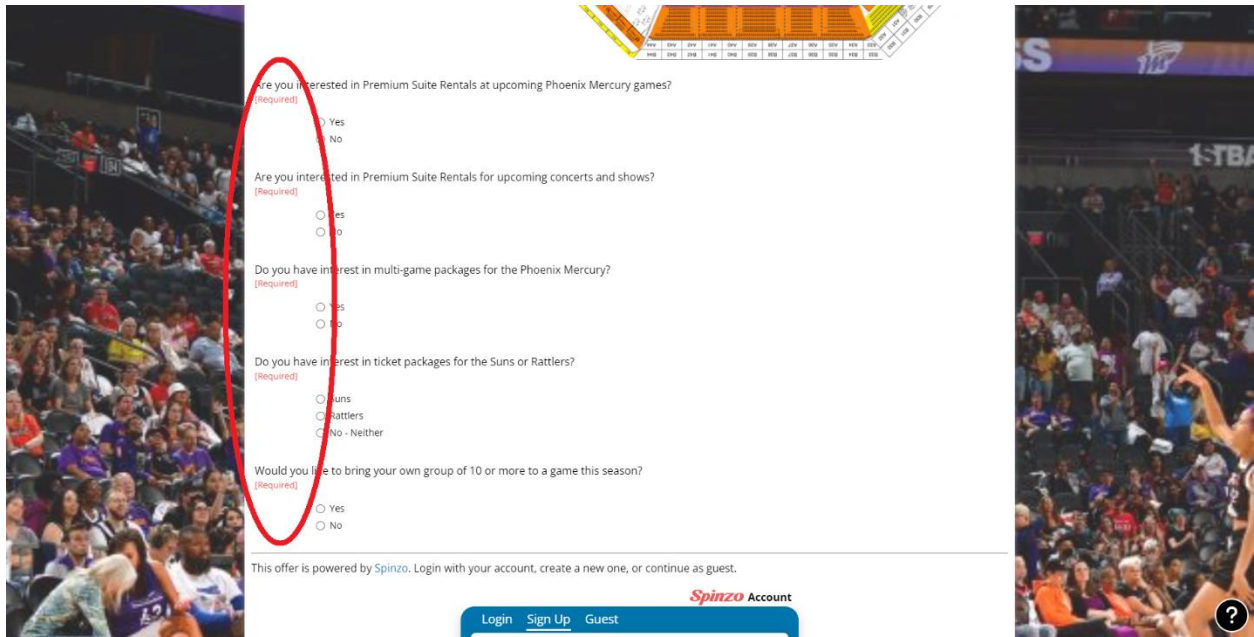[Required]
○ Yes
○ No

Are you interested in Premium Suite Rentals for upcoming concerts and shows?
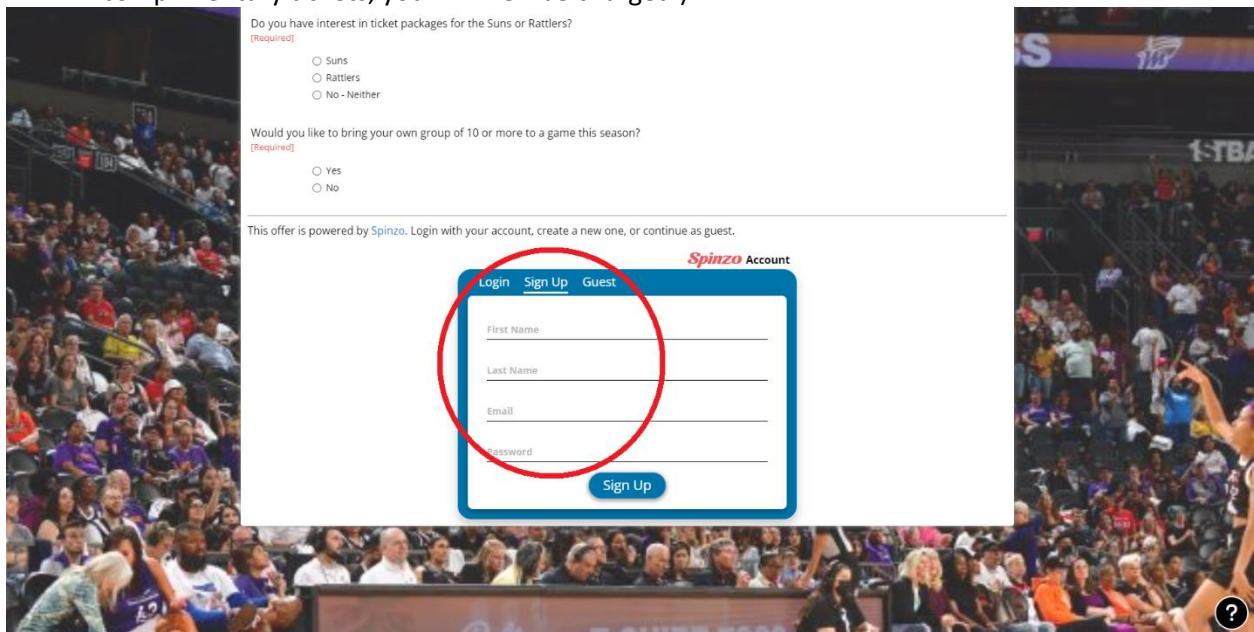[Required]
○ Yes
○ No

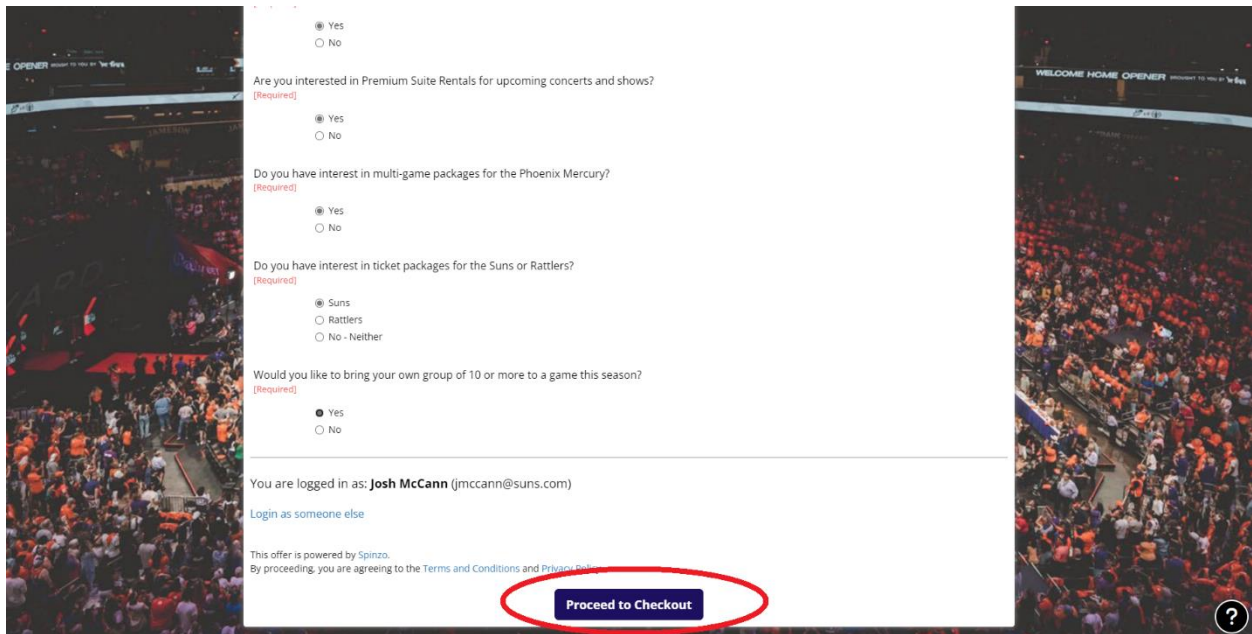Do you have interest in multi-game packages for the Phoenix Mercury?
[Required]
○ Yes
○ No

Do you have interest in ticket packages for the Suns or Rattlers?
[Required]
○ Suns
○ Rattlers
○ No - Neither

Would you like to bring your own group of 10 or more to a game this season?
[Required]
○ Yes
○ No

This offer is powered by Spinzo. Login with your account, create a new one, or continue as guest.

Spinzo Account

Login   Sign Up   Guest
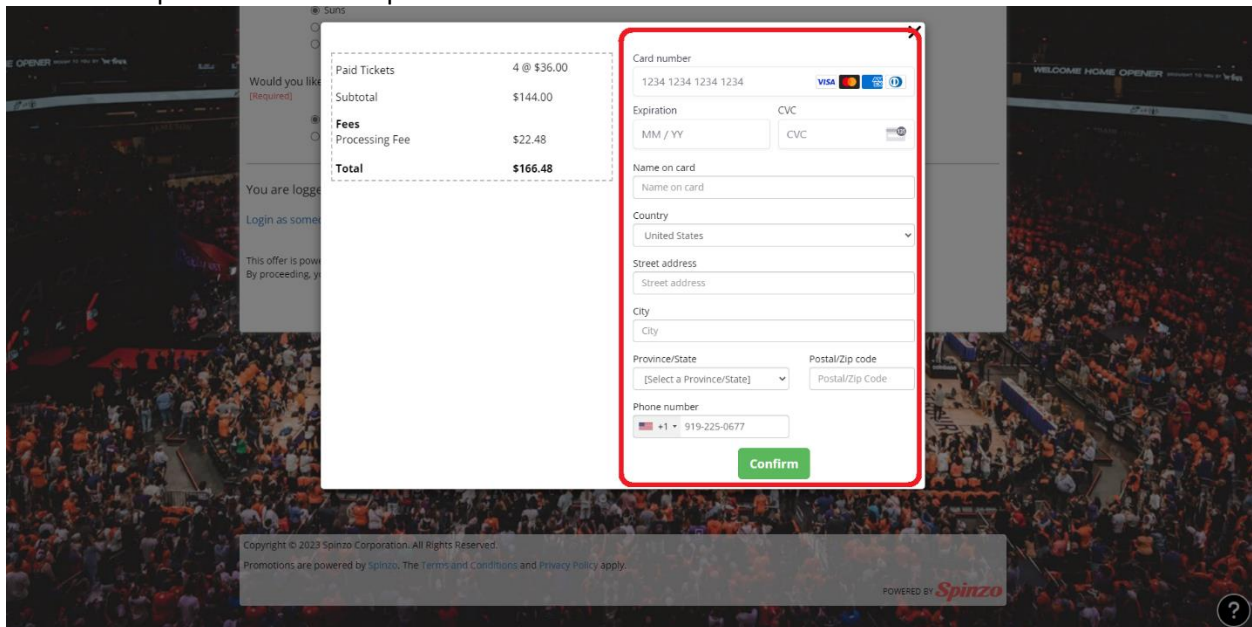
9. Login, sign up or continue as a guest to "check out." (Note: If you have only selected complimentary tickets, you will NOT be charged.)


Do you have interest in ticket packages for the Suns or Rattlers?
[Required]
○ Suns
○ Rattlers
○ No - Neither

Would you like to bring your own group of 10 or more to a game this season?
[Required]
○ Yes
○ No

This offer is powered by Spinzo. Login with your account, create a new one, or continue as guest.

Spinzo Account

Login   Sign Up   Guest

First Name

Last Name
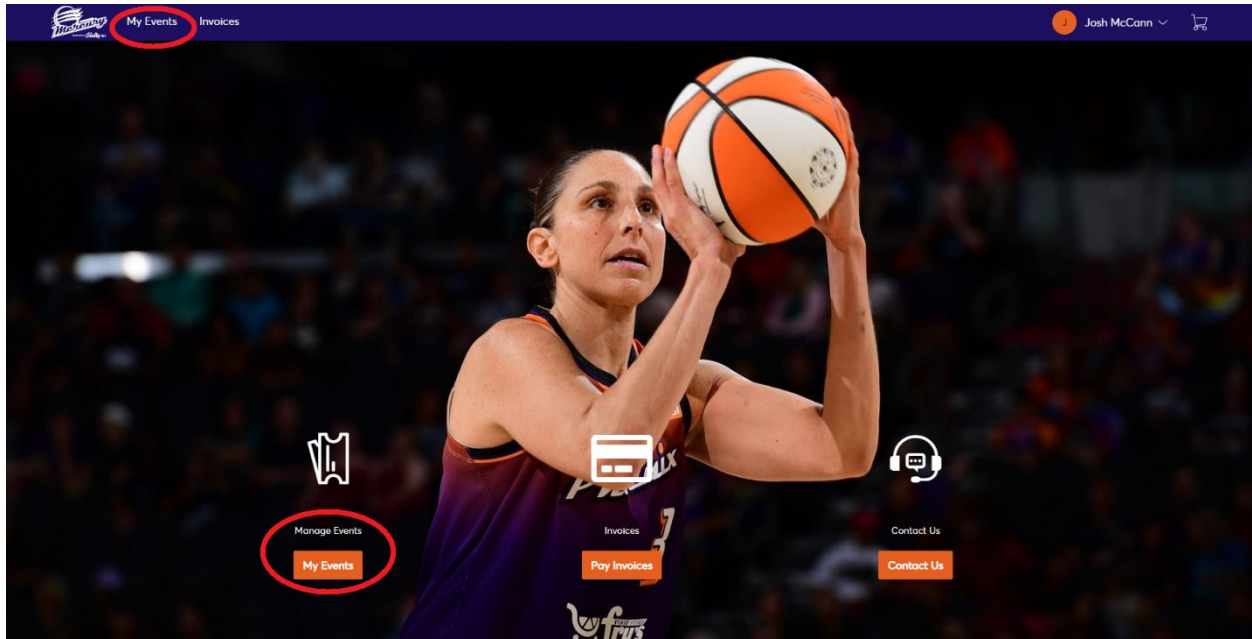
Email

Password

Sign Up

10. Click on "Proceed to checkout."

11. Complete the checkout process.

12. Once the checkout process is complete, access your tickets in the Phoenix Suns-Phoenix Mercury-Footprint Center app or at https://am.ticketmaster.com/mercury/. Click "sign in" and log in or create an account with the email address you used above and your tickets should be available in your account.
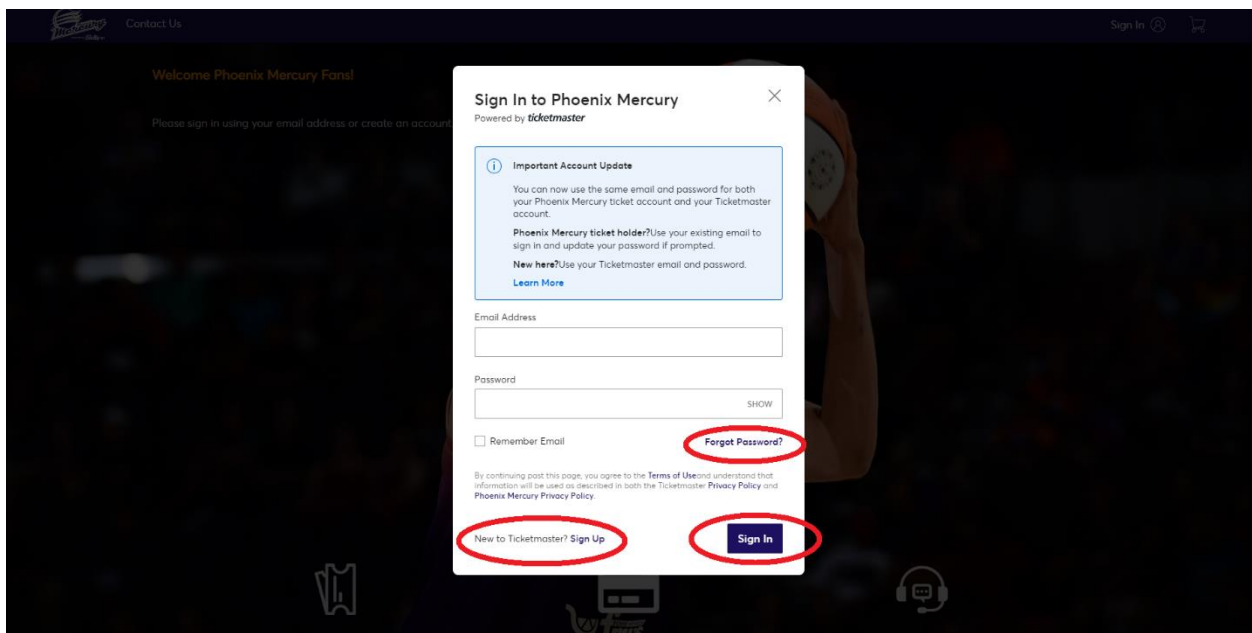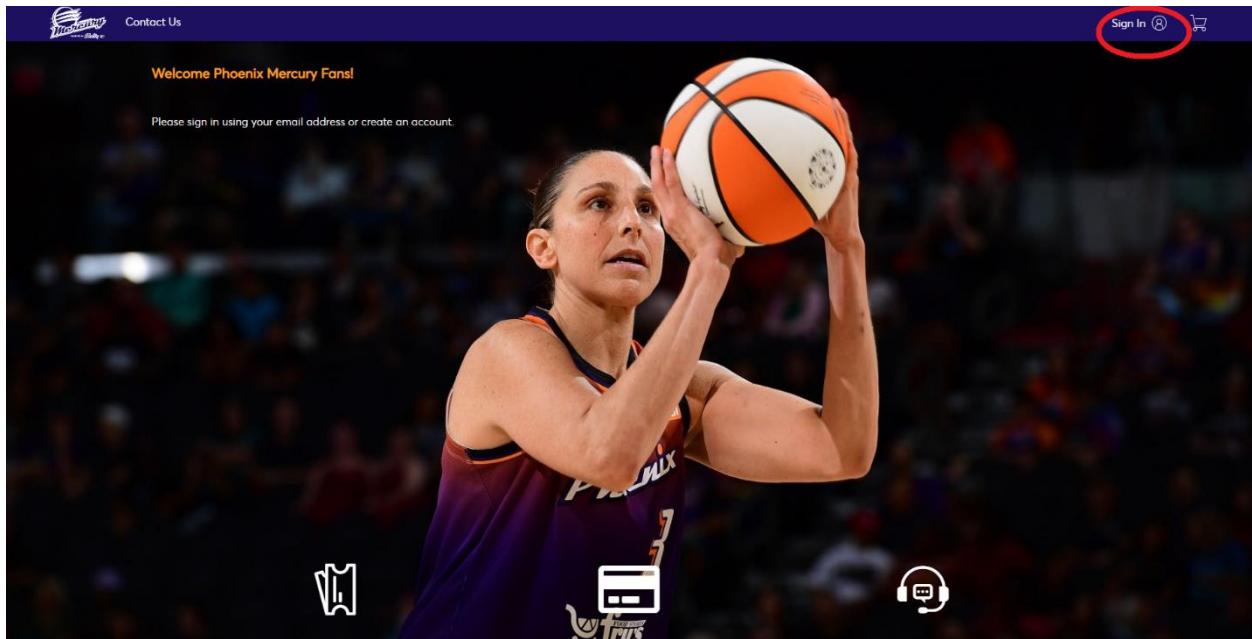
13. Once logged in, click on My Events at the bottom of the page or the top left.

14. From the My Events screen, you should see the tickets for the game you chose. Click on "Select Event" to access tickets.
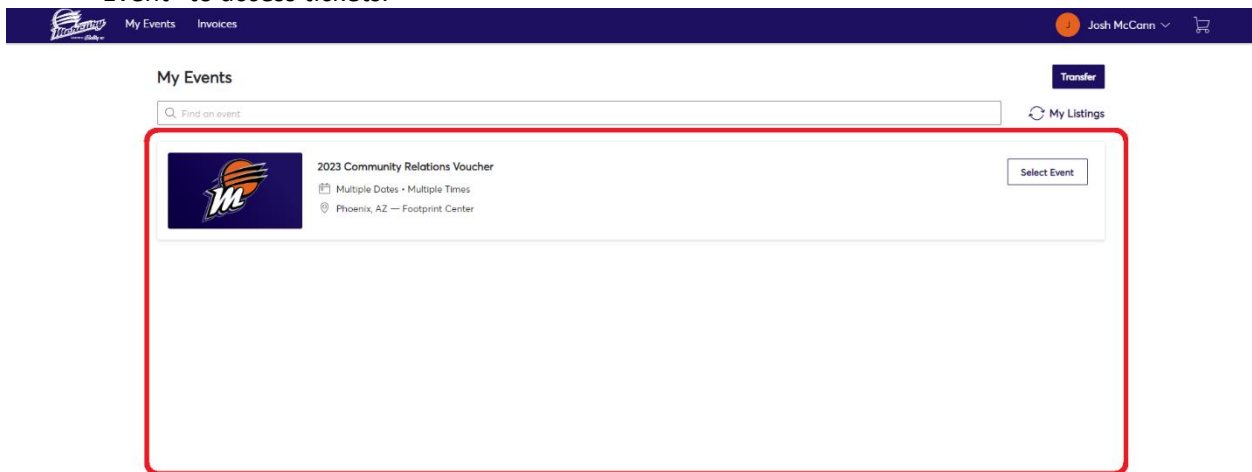
IF YOU ENCOUNTER ANY PROBLEMS OR QUESTIONS, please email reading@phoenixmercury.com